

# TDI LCD Dead Pixel Policy

- 1.1. Despite the highest possible standards, the intricate manufacturing of liquid crystal display (LCD) screens may still produce slight visual imperfections. These visual imperfections do not impair the performance of LCD displays of monitors. However, TDI will provide warranty service on LCD monitors when there are more than any of the following:
  - i. Three (3) bright dots
  - ii. Three (3) dark dots
  - iii. Five (5) mixed bright and dark dots
- 1.2. TDI cannot guarantee that any replacement LCD will have zero-pixel defects. These LCD screen warranty conditions are offered by the LCD manufacturers.
- 1.3. A bright dot is a white or sub-pixel that is always on. A dark dot is a black or sub-pixel that is always off.