

## **SINGAPORE**

## LIMITED WARRANTY

- MMD Singapore Pte Ltd hereby guarantees to the original retail purchaser ("Consumer" or "You") that its monitor products ("Product") are free from material defects in material, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions.
- 2. The limited warranty period for the Product extends to three (3) years from the date of purchase of the Product as documented by valid proof of purchase. IMPORTANT you are required to show valid proof of purchase, which must identify the point of purchase, date of purchase, Product model and Product serial number clearly. Products returned without valid proof of purchase or which proof of purchase has been altered or illegible shall be outside the cover by the limited warranty.
- 3. During the limited warranty period, MMD Singapore Pte Ltd or its authorized service representative will repair without charge for parts or labour and return such repaired Product to the Consumer in working condition. MMD Singapore Pte Ltd will retain defective parts, modules or equipment. Limited Warranty Conditions
  - 3-year On-site Repair and Return basis
  - Repaired Product will be covered by limited warranty for the balance of the original limited warranty period.
  - MMD Singapore Pte Ltd On-Site Repair and Return service is applicable for Products purchased in Singapore from MMD Singapore Pte Ltd or MMD authorized distributors and retailers. This service is offered to Products located and used in Singapore mainland only.
  - A transport charge of \$\$30/- will be levied if it is found that the monitor is not faulty.
  - General Guidelines for exchange of LCD Monitor dead pixel during the 3-year limited warranty period:
  - The exchange limit for dead pixel must be more than 2 dots for 1<sup>st</sup> year, more than 3 dots for 2nd & 3rd year applies for all models.

- 4. This limited warranty does not cover:
  - Damage caused by lightening, water or other liquid intrusion, fire, flood, accident, computer virus attack, negligence, misuse or improper handling/operation.
  - Product that has been damaged due to repairs, alteration or modification by unauthorized service organization or persons.
  - Products whose Model or Product serial number or production number has been removed, altered, is illegible or appears different from the Warranty Certificate.
  - Defects or parts requiring replacement due to ordinary wear and tear, corrosion, rust or stain.
  - Damage caused by static (non-moving) images displayed for lengthy periods of time (commonly known as "burn-in").
- 5. MMD Singapore Pte Ltd obligation under clause I is limited to the repair and replacement of defective Product Except as set forth above. There are no other express or implied warranties and all warranties, conditions or other terms implied by stature or common law (including any warranty of satisfactory quality merchantability or fitness for a particular purpose) are excluded to the fullest extent permitted by law. MMD Singapore Pte Ltd total liability for damages relating to or arising out of the purchase or use of the Products, regardless of the type or cause of such damage or the form of characterization of the claim asserted (e.g. contract or tort) shall not exceed the original purchase price paid for the Product.

However, in no event shall MMD Singapore Pte Ltd, MMD Affiliated Companies, MMD authorized distributors and retailers be liable for any punitive, special, incidental, indirect or consequential losses or damages whatsoever (including without limitation, damages for loss of revenue, business profits, goodwill or contracts, business interruption, loss of business information or any other pecuniary loss), costs, expenses resulting from the purchase or use of the Product, to the fullest extent allowed by law, whether or not MMD Singapore Pte Ltd has been advised of the possibility of such damages. This limited warranty shall apply notwithstanding the failure of the essential purpose of any limited warranty. This limited warranty does not affect the Consumer's statutory rights under law.

6. No carrier, retailer, agent, dealer, or employee thereof is authorized to make modifications to this limited warranty and you should not rely on any such representation. MMD Singapore Pte Ltd reserved the right to amend the terms and conditions if necessary.