10C GAMING



USERMANUAL

24G4E

AOC GAMING MONITOR

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Safety

National Conventions

The following subsections describe national conventions used in this document.

Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

Power

 \bigwedge The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

 Λ The monitor is equipped with a three-pronged grounded plug, a plug with a third (grounding) pin. This plug will fit only into a grounded power outlet as a safety feature. If your outlet does not accommodate the three-wire plug, have an electrician install the correct outlet, or use an adapter to ground the appliance safely. Do not defeat the safety purpose of the grounded plug.

 Λ Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.



⚠ Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 5A.



The wall socket shall be installed near the equipment and shall be easily accessible.

Installation

🛕 Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

A Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.

Do not place the front of the product on the floor.

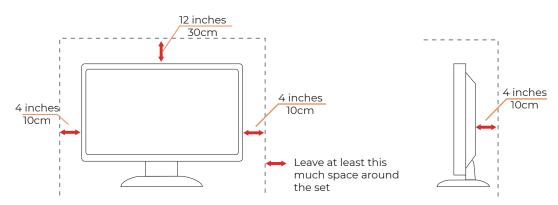
lack If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

1 Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

1 To avoid potential damage, for example the panel peeling from the bezel, ensure that the monitor does not tilt downward by more than -5 degrees. If the -5 degree downward tilt angle maximum is exceeded, the monitor damage will not be covered under warranty.

See below the recommended ventilation areas around the monitor when the monitor is installed on the wall or on the stand:

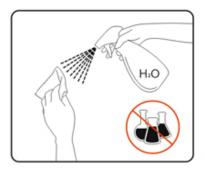
Installed with stand



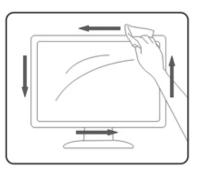
Cleaning

Clean the cabinet regularly with a water-dampened, soft cloth.

• When cleaning use a soft cotton or microfiber cloth. The cloth should be damp and almost dry, do not allow liquid into the case.







Please disconnect the power cord before cleaning the product.

Other

1 If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.



Make sure that the ventilating openings are not blocked by a table or curtain.



1 Do not engage the LCD monitor in severe vibration or high impact conditions during operation.



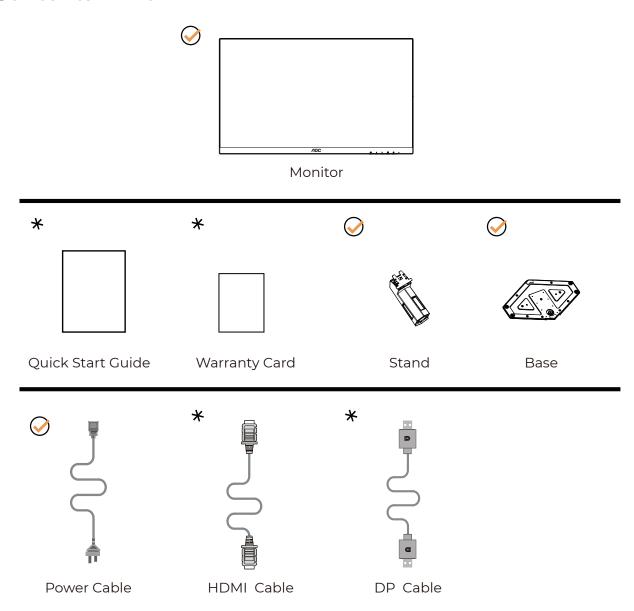
1 Do not knock or drop the monitor during operation or transportation.

 \uparrow The power cords shall be safety approved. For Germany, it shall be H03VV-F, 3G, 0.75 mm², or better. For other countries, the suitable types shall be used accordingly.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Setup

Contents in Box

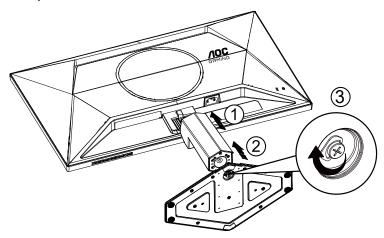


Not all signal cables will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

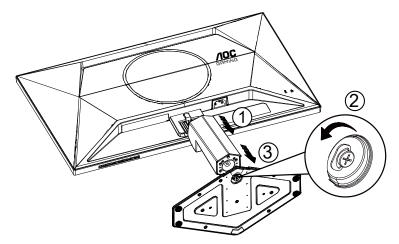
Set-up Stand & Base

Please setup or remove the base following the steps as below.

Setup:

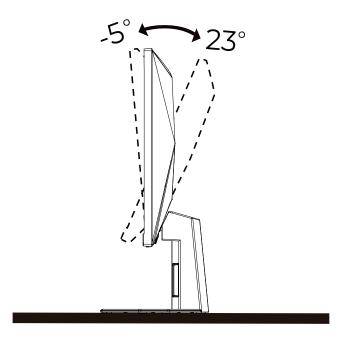


Remove:



Adjusting Viewing Angle

To achieve the best viewing experience, it is recommended that the user can make sure they are able to look at their whole face on the screen, then adjust the monitor's angle based on personal preference. Hold the stand so you will not topple the monitor when you change the monitor's angle. You are able to adjust the monitor as below:





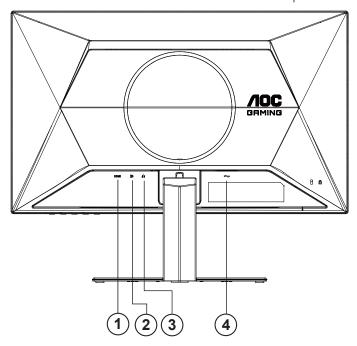
Do not touch the LCD screen when you change the angle. Touching the LCD screen may cause damage.

Warning

- To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- · Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

Connecting the Monitor

Cable Connections In Back of Monitor and Computer:



- 1. HDMI
- 2. DisplayPort
- 3. Earphone
- 4. Power

Connect to PC

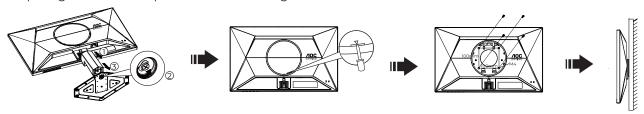
- 1. Connect the power cord to the back of the display firmly.
- 2. Turn off your computer and unplug its power cable.
- 3. Connect the display signal cable to the video connector on the back of your computer.
- 4. Plug the power cord of your computer and your display into a nearby outlet.
- 5. Turn on your computer and display.

If your monitor displays an image, installation is complete. If it does not display an image, please refer to Troubleshoot.

To protect equipment, always turn off the PC and LCD monitor before connecting.

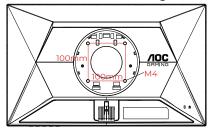
Wall Mounting

Preparing to Install An Optional Wall Mounting Arm.

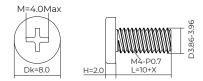


This monitor can be attached to a wall mounting arm you purchase separately. Disconnect power before this procedure. Follow these steps:

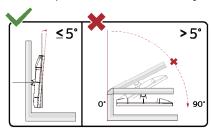
- 1. Remove the base.
- 2. Insert a flat-head screwdriver or other flat tool into the slot and open the rear cover.
- 3. Follow the manufacturer's instructions to assemble the wall mounting arm.
- 4. Place the wall mounting arm onto the back of the monitor. Line up the holes of the arm with the holes in the back of the monitor.
- 5. Insert the 4 screws into the holes and tighten.
- 6. Reconnect the cables. Refer to the user's manual that came with the optional wall mounting arm for instructions on attaching it to the wall.



Specification of wall hanger screws: M4*(10+X)mm (X=Thickness of Wall mount bracket)



Note: VESA mounting screw holes are not available for all models, please check with the dealer or official department of AOC. Always contact manufacturer for wall-mount installation.



* Display design may differ from those illustrated.

WARNING:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

Adaptive-Sync function

- 1. Adaptive-Sync function works with DP/HDMI
- 2. Compatible Graphics Card: Recommended list is as below, also could be checked by visiting <u>www.AMD.</u> com

Graphics Cards

- Radeon™ RX Vega series
- Radeon™ RX 500 series
- Radeon™ RX 400 series
- Radeon™ R9/R7 300 series (R9 370/X, R7 370/X, R7 265 except)
- Radeon™ Pro Duo (2016)
- Radeon™ R9 Nano series
- Radeon™ R9 Fury series
- Radeon™ R9/R7 200 series (R9 270/X, R9 280/X except)

Processors

- AMD Ryzen™ 7 2700U
- AMD Ryzen™ 5 2500U
- AMD Ryzen™ 5 2400G
- AMD Ryzen™ 3 2300U
- AMD Ryzen™ 3 2200G
- · AMD PRO A12-9800
- · AMD PRO A12-9800E
- · AMD PRO A10-9700
- · AMD PRO A10-9700E
- · AMD PRO A8-9600
- · AMD PRO A6-9500
- · AMD PRO A6-9500E
- · AMD PRO A12-8870
- AMD PRO A12-8870E
- AMD PRO A10-8770
- AMD PRO A10-8770E
- AMD PRO A10-8750B
- AMD PRO A8-8650B
- · AMD PRO A6-8570
- · AMD PRO A6-8570E
- · AMD PRO A4-8350B
- · AMD A10-7890K
- AMD A10-7870K
- AMD A10-7850K
- AMD A10-7800
- AMD A10-7700K
- · AMD A8-7670K
- · AMD A8-7650K
- · AMD A8-7600
- · AMD A6-7400K

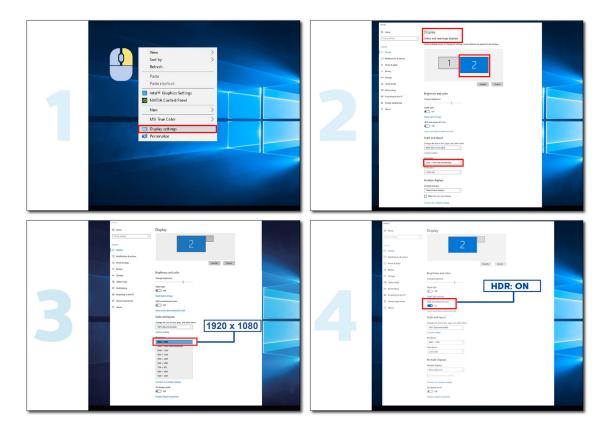
HDR

It is compatible with input signals in HDR10 format.

The display may automatically activate the HDR function if the player and content are compatible. Please contact the device manufacturer and the content provider for information on the compatibility of your device and content. Please select "OFF" for the HDR function when you have no need for automatical activation function.

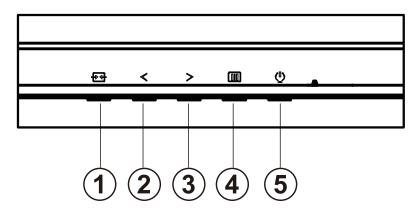
Note:

- 1. No special setting is needed for the DisplayPort/HDMI interface in WIN10 versions lower (older) than V1703.
- 2. Only the HDMI interface is available and the DisplayPort interface cannot function in WIN10 version V1703.
- 3. 3840x2160 only suggest for Blu-ray Player, Xbox and PlayStation.
- a. The display resolution is set to 1920*1080, and HDR is preset to ON.
- b. After entering an application, the best HDR effect can be achieved when the resolution is changed to 1920*1080 (if available).



Adjusting

Hotkeys



1	Source/Exit		
2	Game Mode		
3	Dial Point		
4	Menu/Enter		
5	Power		

Menu/Enter

Press to display the OSD or confirm the selection.

Power

Press the Power button to turn on the monitor.

Dial Point

When there is no OSD, press Dial Point button to show / hide Dial Point.

Game Mode

When there is no OSD, press "<" key to open game mode function, then press "<" or ">" key to select game mode (FPS, RTS, Racing, Gamer 1, Gamer 2 or Gamer 3) basing on the different game types.

Source/Exit

When the OSD is closed, press Source/Exit button will be Source hot key function.

When the OSD menu is active, this button acts as an exit key (to exit the OSD menu).

OSD Setting

Basic and simple instruction on the control keys.



- 1). Press the **IIII MENU-button** to activate the OSD window.
- 2). Press < Left or > Right to navigate through the functions. Once the desired function is highlighted, press the IIII MENU-button to activate it, press < Left or > Right to navigate through the sub-menu functions. Once the desired function is highlighted, press IIII MENU-button to activate it.
- 3). Press < Left or > to change the settings of the selected function. Press + to exit. If you want to adjust any other function, repeat steps 2-3.
- 4). OSD Lock Function: To lock the OSD, press and hold the III MENU-button while the monitor is off and then press () power button to turn the monitor on. To unlock the OSD press and hold the III MENU-button while the monitor is off and then press () power button to turn the monitor on.

Notes:

- 1). If the product has only one signal input, the item of "Input Select" is unable to be adjusted.
- 2). If the input signal resolution is the native resolution or Adaptive-Sync, then the item "Image Ratio" is invalid.
- 3). ECO modes (except Standard mode), DCR, DCB mode and Picture Boost, for these four states that only one state can exist.

Luminance



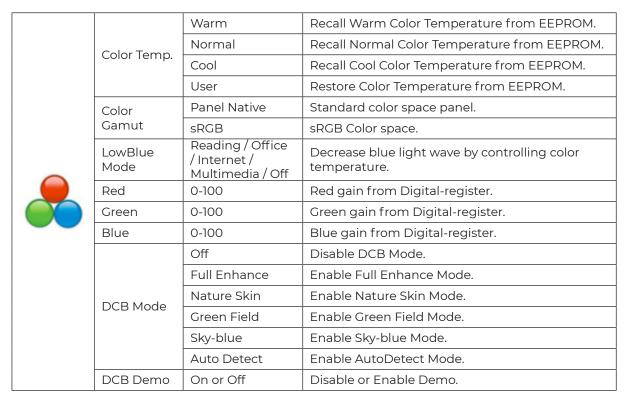
Contrast from Digital-register.		
Backlight Adjustment.		
Adjust to Gamma 1.		
12.		
a 3.		
contrast ratio.		
contrast ratio.		
ile according to your usage		
ected, the HDR option is stment.		
color and contrast of the		
ll simulate showing the		
detected, the HDR Mode		
d for adjustment.		

Note:

- 1) When "HDR Mode" is set to "non-off", the items "Contrast", "Eco Mode", "Gamma" cannot be adjusted.
- 2) When "HDR" is set to "non-off", the items "Contrast", "Brightness", "Eco Mode", "Gamma", "DCR" cannot be adjusted.
- 3) When the "Color Gamut" under "Color Setup" is set to sRGB, the items "Contrast", "Eco Mode", "Gamma", "HDR" and "HDR Mode" cannot be adjusted.

Color Setup





Note:

1) When "HDR Mode" or "HDR" under "Luminance" is set to "non-off", all items under "Color Setup" cannot be adjusted.

2) When the "Color Gamut" under "Color Setup" is set to sRGB, all items under "Color Setup" cannot be adjusted.

Picture Boost



	Bright Frame	On or Off	Disable or Enable Bright Frame.
	Frame Size	14-100	Adjust Frame Size.
	Brightness	0-100	Adjust Frame Brightness.
•	Contrast	0-100	Adjust Frame Contrast.
	H. position	0-100	Adjust Frame horizontal Position.
	V. position	0-100	Adjust Frame vertical Position.

Note:

- 1) Adjust the brightness, contrast, and position of the Bright Frame for better viewing experience.
- 2) When "HDR Mode" or "HDR" under "Luminance" is set to "non-off", all items under "Picture Boost" cannot be adjusted.

OSD Setup



	Language		Select the OSD language.
	Timeout	5-120	Adjust the OSD Timeout.
	DP Capability	1.1/1.2/1.4	If the DP video content supports DP1.2/1.4, please select DP1.2/1.4 for DP Capability; otherwise, please select DP1.1.
			Please be noted that only DP1.2/1.4 support Adaptive-Sync function.
	H. Position	0-100	Adjust the horizontal position of OSD.
	V. Position	0-100	Adjust the vertical position of OSD.
	Volume	0-100	Volume Adjustment.
	Transparence	0-100	Adjust the transparence of OSD.
	Break Reminder	On or Off	Break reminder if the user continuously works for more than 1hrs.

Game Setting



	Game Mode	Off	No optimization by Smart image game
		FPS	For playing FPS (first Person Shooters) games. Improves black level in dark theme.
		RTS	For playing RTS (Real Time Strategy). Improves the image quality.
		Racing	For playing Racing games, Provides fastest response time and high color saturation.
		Gamer 1	User's preference settings saved as Gamer 1.
		Gamer 2	User's preference settings saved as Gamer 2.
		Gamer 3	User's preference settings saved as Gamer 3.
	Shadow Control	0-100	Shadow Control Default is 50, then end-user can adjust from 50 to 100 or 0 to to increase/decrease contrast for clear picture. 1. If picture is too dark to be saw the detail clearly, adjusting from 50 to100 for clear picture. 2. If picture is too white to be saw the detail clearly, adjusting from 50 to0 for clear picture
	Adaptive-Sync	On or Off	Disable or Enable Adaptive-Sync. Adaptive-Sync Run Reminder: When the Adaptive-Sync feature is enabled, there may be flashing in some game environments.
A	Game Color	0-20	Game Color will provide 0-20 level for adjusting saturation to get better picture.
	Overdrive	Off	Adjust the response time. Note:
		Weak	I. If the user adjusts OverDrive to "High," the displayed image may be blurred. Users can adjust
		Medium	the OverDrive level or turn it off according to their preferences. 2. The "Enhanced" function is optional when
		Strong	Adaptive-Sync is turned off and the refresh rate is ≥75Hz.
		Boost	3. The screen brightness will decrease when the "Enhanced" function is turned on.
	Frame Counter	Off / Right-up / Right-Down / Left- Down / Left-Up	Display V frequency on the corner selected
	MBR	0~20	MBR (Motion Blur Reduction) Provides 0-20 levels of adjustments to reduce motion blur. Note: 1. The MBR function can be adjusted when Adaptive-Sync is turned off, and the refresh rate ≥75Hz. 2. The brightness of the screen will decrease as the adjustment value increases.

Note:

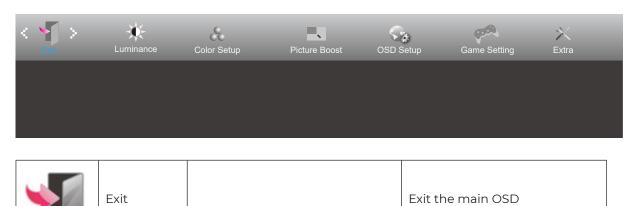
- 1) When "HDR Mode" under "Luminance" is set to "non-off", the items "Game Mode", "Shadow Control", "Game Color" cannot be adjusted.
- 2) When "HDR" under "Luminance" is set to "non-off", the items "Game Mode", "Shadow Control", "Game Color", "MBR"cannot be adjusted. "Boost" under "Overdrive" is not available.
- 3) When the "Color Gamut" under "Color Setup" is set to sRGB, , the items "Game Mode", "Shadow Control", and "Game Color" cannot be adjusted.

Extra



X	Input Select	Auto/HDMI/DP	Select Input Signal Source.	
	Off timer	0-24hrs	Select DC off time.	
	Image Ratio	Wide / 4:3	Select image ratio for display.	
	DDC/CI	Yes or No	Turn on/off DDC/CI Support.	
		Reset	Yes or No	Reset the menu to default.

Exit



LED Indicator

Status	LED Color
Full Power Mode	White
Active-off Mode	Orange

Troubleshoot

Problem & Question	Possible Solutions		
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.		
No image on the screen	 Is the power cord connected properly? Check the power cord connection and power supply. Is the video cable connected correctly? (Connected using the HDMI cable) Check the HDMI cable connection. (Connected using the DP cable) Check the DP cable connection. * HDMI/DP input is not available on every model. If the power is on, reboot the computer to see the initial screen (the login screen.) If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 7/8/10) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution) If the initial screen (the login screen) does not appear, contact the Service Center or your dealer. Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly. Make sure the AOC Monitor Drivers are installed. 		
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press hot-key (AUTO) to auto-adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.		
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution you are using.		
Monitor Is Stuck In Active Off-Mode" Missing one of the primary	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key. Inspect the monitor's video cable and make sure that no pin is damaged.		
colors (RED, GREEN, or BLUE)	Make sure the monitor's video cable is properly connected to the computer.		
Screen image is not centered or sized properly	Adjust H-Position and V-Position or press hot-key (AUTO).		
Picture has color defects (white does not look white) Adjust RGB color or select desired color temperature.			
Horizontal or vertical disturbances on the screen Use Windows 7/8/10/11 shut-down mode to adjust CLOCK and FOC Press hot-key (AUTO) to auto-adjust.			
Regulation & Service	Please refer to Regulation & Service Information which is in the CD manual or www.aoc.com (to find the model you purchase in your country and to find Regulation & Service Information in Support page.		

Specification

General Specification

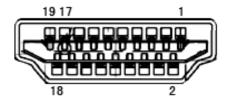
	Model name	24G4E					
	Driving system	TFT Color LCD					
	Viewable Image Size	60.5 cm diagonal					
Panel	Pixel pitch	0.2745mm(H) x 0.2745mm(V)					
	Video	HDMI Interface & DP Interface					
	Display Color	16.7M Colors					
	Horizontal scan range	30k~200kHz					
	Horizontal scan Size(Maximum)	527.04mm					
	Vertical scan range	48~180Hz					
	Vertical Scan Size(Maximum)	296.46mm					
	Optimal preset resolution	1920x1080@60Hz	1920x1080@60Hz				
Others	Max resolution	1920x1080@180Hz					
	Plug & Play	VESA DDC2B/CI					
	Power Source	100-240V~, 50/60Hz, 1.5A					
		Typical(default brightness and contrast)		23W			
	Power Consumption	Max. (brightness = 100, contrast = 100)		≤37W			
		Standby mode		≤0.3W			
Physical	Connector Type	HDMI/DP/Earphone ou	t				
Characteristics	Signal Cable Type	Detachable					
	Tomonoratura	Operating	0°C~40°C				
	Temperature	on-Operating -25°C~55°C					
Environmental	Llupaidity	Operating 10%~85% (Non-Condens		on-Condensing)			
Environmental	numuity	Non-Operating 5%~93% (Non-Condensing)		n-Condensing)			
	A	Operating 0m~5000m (0ft~16404ft)					
	Altitude	Non-Operating	0m~12192m (0ft~40000ft)				

Preset Display Modes

STANDARD	STANDARD RESOLUTION(±1Hz)		VERTICAL FREQUENCY(Hz)	
	640x480@60Hz	31.469	59.94	
	640x480@67Hz	35	66.667	
\	640x480@72Hz	37.861	72.809	
VGA	640x480@75Hz	37.5	75	
	640x480@100Hz	51.08	99.769	
	640x480@120Hz	61.91	119.518	
SD	720x576@50Hz	31.25	50	
	800x600@56Hz	35.156	56.25	
	800x600@60Hz	37.879	60.317	
SVGA	800x600@72Hz	48.077	72.188	
SVUA	800x600@75Hz	46.875	75	
	800x600@100Hz	62.76	99.778	
	800x600@120Hz	76.302	119.972	
	1024x768@60Hz	48.363	60.004	
	1024x768@70Hz	56.476	70.069	
XGA	1024x768@75Hz	60.023	75.029	
	1024x768@100Hz	80.448	99.811	
	1024x768@120Hz	97.551	119.989	
SXGA	1280x1024@60Hz	63.981	60.02	
SAUA	1280x1024@75Hz	79.976	75.025	
FHD	1920x1080@60Hz	67.5	60	
FUD	1920x1080@120Hz	137.283	120.003	
FHD(DP)	FHD(DP) 1920x1080@144Hz		144.003	
FHD	1920x1080@180Hz	199.803	180.003	
	MAC N	10DES		
SVGA	832x624@75Hz	49.725	74.551	
DOS 720x400@70Hz		31.469	70.087	

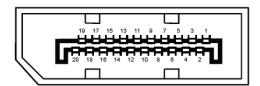
Note: According to the VESA standard, there may be a certain error (+/-1Hz) when calculating the refresh rate (field frequency) of different operating systems and graphics cards. In order to improve compatibility, the nominal refresh rate of this product has been rounded off. Please refer to the actual product.

Pin Assignments



19-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1.	TMDS Data 2+	9.	TMDS Data 0-	17.	DDC/CEC Ground
2.	TMDS Data 2 Shield	10.	TMDS Clock +	18.	+5V Power
3.	TMDS Data 2-	11.	TMDS Clock Shield	19.	Hot Plug Detect
4.	TMDS Data 1+	12.	TMDS Clock-		
5.	TMDS Data 1Shield	13.	CEC		
6.	TMDS Data 1-	14.	Reserved (N.C. on device)		
7.	TMDS Data 0+	15.	SCL		
8.	TMDS Data 0 Shield	16.	SDA		



20-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name
1	ML_Lane 3 (n)	11	GND
2	GND	12	ML_Lane O (p)
3	ML_Lane 3 (p)	13	CONFIG1
4	ML_Lane 2 (n)	14	CONFIG2
5	GND	15	AUX_CH(p)
6	ML_Lane 2 (p)	16	GND
7	ML_Lane 1 (n)	17	AUX_CH(n)
8	GND	18	Hot Plug Detect
9	ML_Lane 1 (p)	19	Return DP_PWR
10	ML_Lane 0 (n)	20	DP_PWR

Plug and Play

Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

