USER MANUAL



Q27B36 MONITOR

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Safety

National Conventions

The following subsections describe notational conventions used in this document.

Notes, Cautions, and Warnings

Throughout this guide, blocks of text may be accompanied by an icon and printed in bold type or in italic type. These blocks are notes, cautions, and warnings, and they are used as follows:



NOTE: A NOTE indicates important information that helps you make better use of your computer system.



CAUTION: A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.



WARNING: A WARNING indicates the potential for bodily harm and tells you how to avoid the problem. Some warnings may appear in alternate formats and may be unaccompanied by an icon. In such cases, the specific presentation of the warning is mandated by regulatory authority.

Power

1 The monitor should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.

⚠ Unplug the unit during a lightning storm or when it will not be used for long periods of time. This will protect the monitor from damage due to power surges.



Do not overload power strips and extension cords. Overloading can result in fire or electric shock.

1 To ensure satisfactory operation, use the monitor only with UL listed computers which have appropriate configured receptacles marked between 100-240V AC, Min. 5A.



1 The wall socket shall be installed near the equipment and shall be easily accessible.



For use only with the attached power adapter.

Manufacturers: SHENZHEN HONOR ELECTRONIC CO.,LTD

Model: ADS-40NP-19-1 19040E

Installation

🛕 Do not place the monitor on an unstable cart, stand, tripod, bracket, or table. If the monitor falls, it can injure a person and cause serious damage to this product. Use only a cart, stand, tripod, bracket, or table recommended by the manufacturer or sold with this product. Follow the manufacturer's instructions when installing the product and use mounting accessories recommended by the manufacturer. A product and cart combination should be moved with care.

Never push any object into the slot on the monitor cabinet. It could damage circuit parts causing a fire or electric shock. Never spill liquids on the monitor.



Do not place the front of the product on the floor.

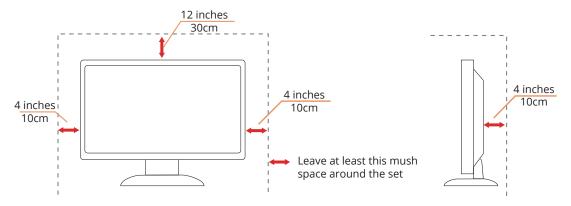
If you mount the monitor on a wall or shelf, use a mounting kit approved by the manufacturer and follow the kit instructions.

1 Leave some space around the monitor as shown below. Otherwise, air-circulation may be inadequate hence overheating may cause a fire or damage to the monitor.

To avoid potential damage, for example the panel peeling from the bezel, ensure that the monitor does not tilt downward by more than -5 degrees. If the -5 degree downward tilt angle maximum is exceeded, the monitor damage will not be covered under warranty.

See below the recommended ventilation areas around the monitor when the monitor is installed on the wall or on the stand:

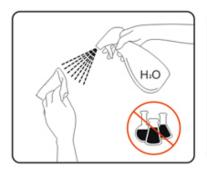
Installed with stand



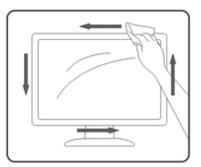
Cleaning

Clean the cabinet regularly with cloth. You can use soft-detergent to wipe out the stain, instead of strong-detergent which will cauterize the product cabinet.

When cleaning, make sure no detergent is leaked into the product. The cleaning cloth should not be too rough as it will scratch the screen surface.







Please disconnect the power cord before cleaning the product.

Other

1 If the product is emitting a strange smell, sound or smoke, disconnect the power plug IMMEDIATELY and contact a Service Center.



Make sure that the ventilating openings are not blocked by a table or curtain.



1 Do not engage the LCD monitor in severe vibration or high impact conditions during operation.



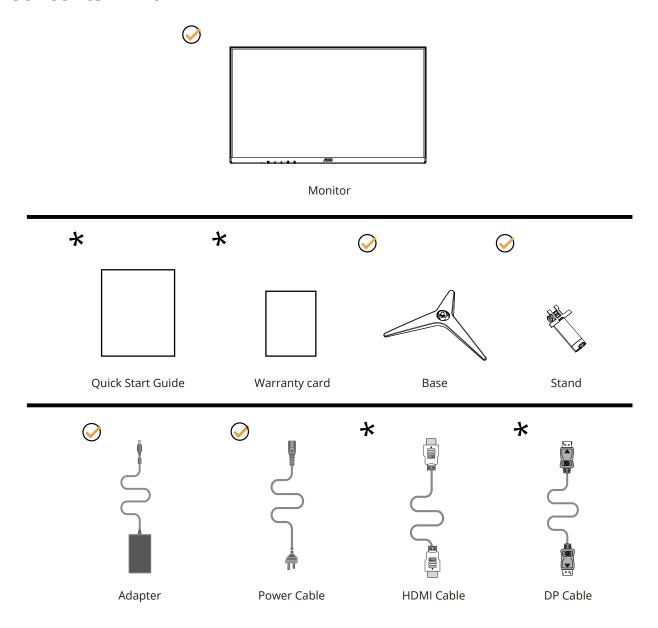
1 Do not knock or drop the monitor during operation or transportation.

IThe power cords shall be safety approved. For Germany, it shall be H03VV-F, 3G, 0.75 mm2, or better. For other countries, the suitable types shall be used accordingly.

Excessive sound pressure from earphones and headphones can cause hearing loss. Adjustment of the equalizer to maximum increases the earphones and headphones output voltage and therefore the sound pressure level.

Setup

Contents in Box

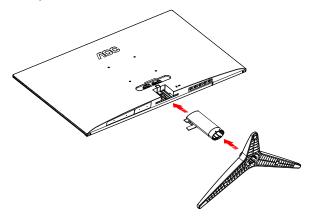


Not all signal cables will be provided for all countries and regions. Please check with the local dealer or AOC branch office for confirmation.

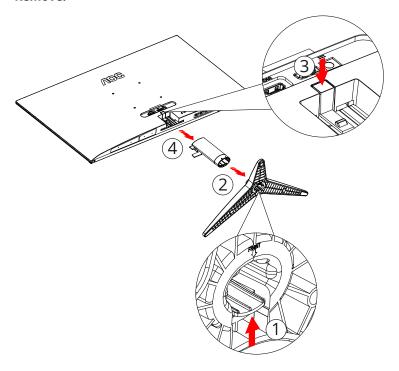
Setup Stand & Base

Please setup or remove the base following the steps as below.

Setup:



Remove:

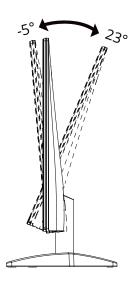


Adjusting Viewing Angle

For optimal viewing it is recommended to look at the full face of the monitor, then adjust the monitor's angle to your own preference.

Hold the stand so you will not topple the monitor when you change the monitor's angle.

You are able to adjust the monitor as below:





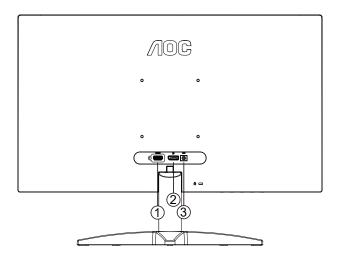
Do not touch the LCD screen when you change the angle. It may cause damage or break the LCD screen.

WARNING:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

Connecting the Monitor

Cable Connections In Back of Monitor and Computer:



- 1. HDMI
- 2. DP
- 3. Power

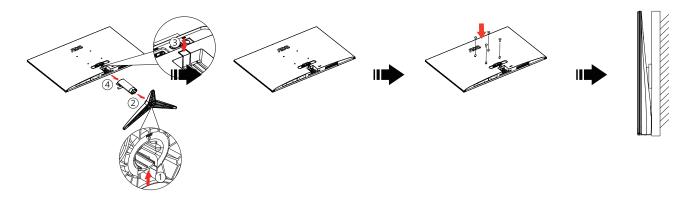
Connect to PC

- 1. Connect the power cord to the back of the display firmly.
- 2. Turn off your computer and unplug its power cable.
- 3. Connect the display signal cable to the video connector on the back of your computer.
- 4. Plug the power cord of your computer and your display into a nearby outlet.
- 5. Turn on your computer and display.

If your monitor displays an image, installation is complete. If it does not display an image, please refer Troubleshooting. To protect equipment, always turn off the PC and LCD monitor before connecting.

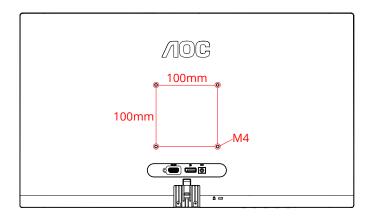
Wall Mounting

Preparing to Install An Optional Wall Mounting Arm.

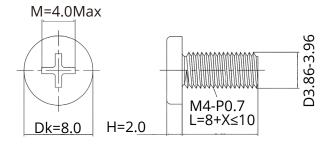


This monitor can be attached to a wall mounting arm you purchase separately. Disconnect power before this procedure. Follow these steps:

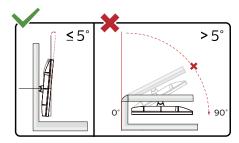
- 1. Remove the base.
- 2. Follow the manufacturer's instructions to assemble the wall mounting arm.
- 3. Place the wall mounting arm onto the back of the monitor. Line up the holes of the arm with the holes in the back of the monitor.
- 4. Insert the 4 screws into the holes and tighten.
- 5. Reconnect the cables. Refer to the user's manual that came with the optional wall mounting arm for instructions on attaching it to the wall.



Specification of wall hanger screws:M4*(8+X≤10)mm, (X=Thickness of Wall mount bracket)



Note: VESA mounting screw holes are not available for all models, please check with the dealer or official department of AOC. Always contact manufacturer for wall-mount installation.



 $\mbox{\ensuremath{^{\star}}}$ Display design may differ from those illustrated.

WARNING:

- 1. To avoid potential screen damage, such as panel peeling, ensure that the monitor does not tilt downward by more than -5 degrees.
- 2. Do not press the screen while adjusting the angle of the monitor. Grasp only the bezel.

Adaptive-Sync function

- 1. Adaptive-Sync function is working with DP/HDMI
- 2. Compatible Graphics Card: Recommend list is as the below, also could be checked by visiting www.AMD.com

Graphics Cards

- Radeon™ RX Vega series
- Radeon™ RX 500 series
- Radeon™ RX 400 series
- Radeon™ R9/R7 300 series (R9 370/X, R7 370/X, R7 265 except)
- Radeon™ Pro Duo (2016)
- Radeon™ R9 Nano series
- Radeon™ R9 Fury series
- Radeon™ R9/R7 200 series (R9 270/X, R9 280/X except)

Processors

- AMD Ryzen™ 7 2700U
- AMD Ryzen™ 5 2500U
- AMD Ryzen™ 5 2400G
- AMD Ryzen™ 3 2300U
- AMD Ryzen™ 3 2200G
- AMD PRO A12-9800
- AMD PRO A12-9800E
- AMD PRO A10-9700
- AMD PRO A10-9700E
- AMD PRO A8-9600
- AMD PRO A6-9500
- AMD PRO A6-9500E
- AMD PRO A12-8870
- AMD PRO A12-8870E
- AMD PRO A10-8770
- AMD PRO A10-8770E
- AMD PRO A10-8750B
- AMD PRO A8-8650B
- AMD PRO A6-8570
- AMD PRO A6-8570EAMD PRO A4-8350B
- AMD A10-7890K
- AMD A10-7870K
- AMD A10-7850K
- AMD A10-7800
- AMD A10-7700K
- AMD A8-7670K
- AMD A8-7650K
- AMD A8-7600
- AMD A6-7400K

HDR

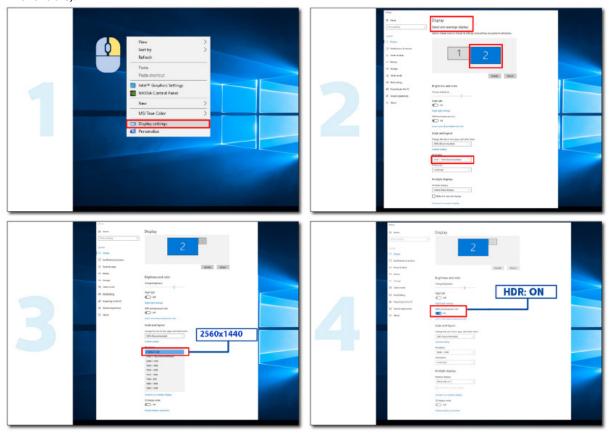
This monitor is compatible with HDR10 formatted input signals.

The display may automatically activate the HDR function if the player and content are compatible. Please contact the device manufacturer and the content provider for information on the compatibility of your device and content. If you have no need for the automatically activated HDR functions, please select "OFF" from the display settings menu.

Note:

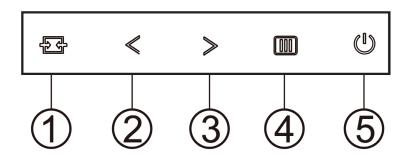
Display Settings:

- a. The display resolution is set to 2560x1440, and HDR is preset to ON. Under these conditions, the screen may slightly dim, indicating HDR has been activated.
- b. After entering an application, the best HDR effect can be achieved when the resolution is changed to 2560x1440 (if available).



Adjusting

Hotkeys



1	Source/Exit
2	Clear Vision/
3	Image ratio/>
4	Menu/Enter
5	Power

Menu/Enter

When there is no OSD, Press to display the OSD or confirm the selection.

Power

Press the Power button to turn on the monitor.

Image ratio

When there is no OSD, Press > hotkey to active image ratio, Press < or > to adjust 4:3 or wide. (If the product screen size is 4:3 or input signal resolution is wide format, the hot key is disable to adjust).

Source/Exit

When the OSD menu is off, press this key to activate the signal source switching function, press this key continuously to select the signal source displayed in the information bar, and press the menu key to adjust to the selected signal source.

When the OSD menu is active, this button acts as an exit key (to exit the OSD menu)

Clear Vision

- 1. When there is no OSD, Press the "<" button to activate Clear Vision.
- 2. Use the "<" or ">" buttons to select between weak, medium, strong, or off settings. Default setting is always "off".



3. Press and hold "<" button for 5 seconds to activate the Clear Vision Demo, and a message of "Clear Vision Demo: on" will be display on the screen for a duration of 5 seconds. Press Menu or Exit button, the message will disappear. Press and hold "<" button for 5 seconds again, Clear Vision Demo will be off.



Clear Vision function provides the best image viewing experience by converting low resolution and blurry images into clear and vivid images.

	Off	
Clear Vision	Weak	Adjust the Clear Vision
	Medium	Adjust the Clear Vision
	Strong	
Clear Vision Demo	on or off	Disable or Enable Demo

OSD Setting

Basic and simple instruction on the control keys.



- 1). Press the III MENU-button to activate the OSD window.
- 2). Press < Left or > Right to navigate through the functions. Once the desired function is highlighted, press the IIII MENU-button to activate it, press < Left or > Right to navigate through the sub-menu functions. Once the desired function is highlighted, press IIII MENU-button to activate it.
- 3). Press < Left or > to change the settings of the selected function. Press + to exit. If you want to adjust any other function, repeat steps 2-3.
- 4). OSD Lock Function: To lock the OSD, press and hold the IIII MENU-button while the monitor is off and then press U power button to turn the monitor on. To un-lock the OSD press and hold the IIII MENU-button while the monitor is off and then press U power button to turn the monitor on.

Notes:

- 1). If the product has only one signal input, the item of "Input Select" is disable to adjust.
- 2). If the product screen size is 4:3 or input signal resolution is native resolution, the item of "Image Ratio" is disabled.
- 3). ECO modes (except Standard mode), DCR, DCB mode and Picture Boost, for these four states that only one state can exist.

Luminance



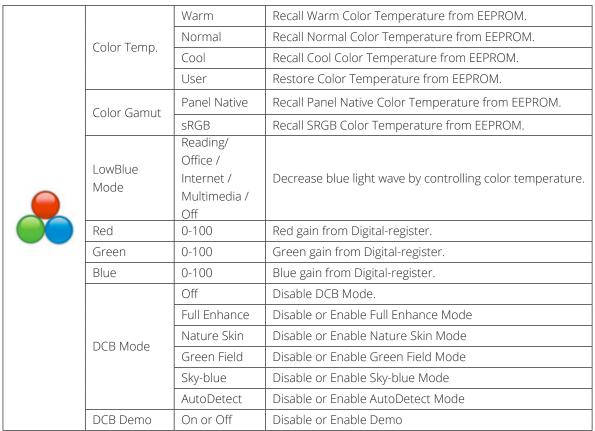
	Contrast	0-100		Contrast from Digital-register.	
	Brightness	0-100		Backlight Adjustment.	
		Standard	V	Standard Mode.	
		Text	T	Text Mode.	
		Internet	E	Internet Mode.	
	Eco mode	Game	پنتان ا	Game Mode.	
		Movie	6	Movie Mode.	
		Sports	R	Sports Mode.	
		Reading	R	Reading Mode.	
		Gamma1		Adjust to Gamma 1.	
	Gamma	Gamma2		Adjust to Gamma 2.	
		Gamma3		Adjust to Gamma 3.	
•	DCR	On	DCR	Enable dynamic contrast ratio.	
	DCR	Off		Disable dynamic contrast ratio.	
		Off			
		DisplayHDR		Set the HDR profile according to your usage	
	HDR	HDR Picture		requirements. Note: When HDR is detected, the HDR option is	
		HDR Movie		displayed for adjustment.	
		HDR Game			
		Off			
	HDR Mode	HDR Picture		Optimized for the color and contrast of the picture, which will simulate showing the HDR effect. Note:	
	TIDIT WOOL	HDR Movie		When HDR is not detected, the HDR Mode option is displayed for adjustment.	
		HDR Game			

Note:

When "HDR " is set to "non-off", the items "Contrast", "Brightness", "Eco mode", "Gamma", "DCR" cannot be adjusted. When "HDR Mode" is set to "non-off", the items "Contrast", "Eco mode", "Gamma" cannot be adjusted. When "Color Gamut" under "Color Setup" is set to "sRGB", the items "Contrast", "Eco mode", "Gamma", "HDR Mode" cannot be adjusted.

Color Setup

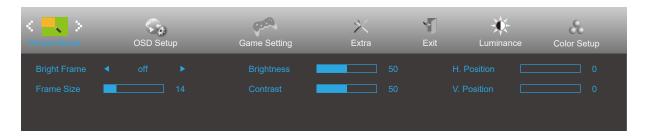




Note:

When "HDR Mode" or "HDR" under "Luminance" is set to "non-off", all items under "Color Setup" cannot be adjusted. When "Color Gamut" is set to "sRGB", all items under "Color Setup" cannot be adjusted except Color Gamut.

Picture Boost



	Bright Frame	On or Off	Disable or Enable Bright Frame
-	Frame Size	14-100	Adjust Frame Size
	Brightness	0-100	Adjust Frame Brightness
•	Contrast	0-100	Adjust Frame Contrast
	H. position	0-100	Adjust Frame horizontal Position
	V. position	0-100	Adjust Frame vertical Position

Note:

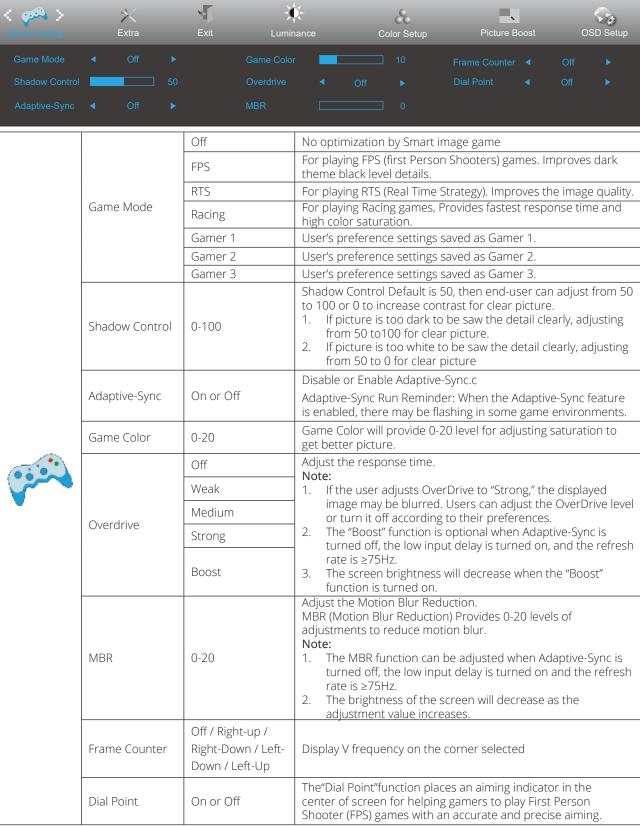
Adjust the brightness, contrast, and position of the Bright Frame for better viewing experience. When "HDR Mode" or "HDR" under "Luminance" is set to "non-off", all items under "Picture Boost" cannot be adjusted.

OSD Setup



Language		Select the OSD language
Timeout	5-120	Adjust the OSD Timeout
DP Capability	1.1/1.2/1.4	If the DP video content supports DP1.2/DP1.4, please select DP1.2/DP1.4 for DP Capability; otherwise, please select DP1.1. Please be noted that only DP1.2/DP1.4 support Adaptive-Sync function.
H. Position	0-100	Adjust the horizontal position of OSD
V. Position	0-100	Adjust the vertical position of OSD
Transparence	0-100	Adjust the transparence of OSD
Break Reminder	on or off	Break reminder if the user continuously work for more than 1hrs

Game Setting



Note:

When "HDR" under "Luminance" is set to "non-off", the items "Game Mode", "Shadow Control", "Game Color", "MBR" cannot be adjusted. "Boost" under "Overdrive" is not available.

When "HDR Mode" under "Luminance" is set to "non-off", the items "Game Mode", "Shadow Control", "Game Color" cannot be adjusted.

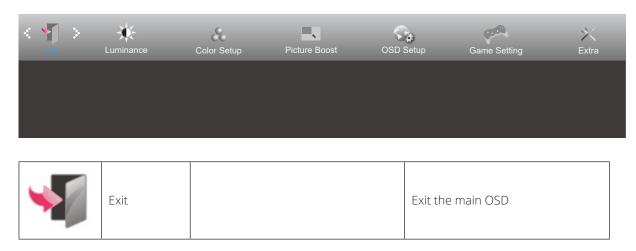
When "Color Gamut" under "Color Setup" is set to "sRGB", the items "Game Mode", "Shadow Control", "Game Color" cannot be adjusted.

Extra



	Input Select	Auto/DP/HDMI	Select Input Signal Source	
	Off Timer 0-24hrs Select DC off time		Select DC off time	
21	Imaga Datio	Wide		
	Image Ratio 4:3 Select image ratio for of	Select image ratio for display.		
	DDC/CI	Yes or No	Turn ON/OFF DDC/Cl Support	
	Reset	Yes or No	Reset the menu to default	

Exit



LED Indicator

Status	LED Color
Full Power Mode	White
Power Saving	Orange

Troubleshoot

Problem & Question	Possible Solutions
Power LED Is Not ON	Make sure the power button is ON and the Power Cord is properly connected to a grounded power outlet and to the monitor.
No images on the screen	 Is the power cord connected properly? Check the power cord connection and power supply. Is the cable connected correctly? (Connected using the DP cable) Check the DP cable connection. (Connected using the HDMI cable) Check the HDMI cable connection. * DP/HDMI input is not available on every model. If the power is on, reboot the computer to see the initial screen (the login screen), which can be seen. If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 10/11) and then change the frequency of the video card. (Refer to the Setting the Optimal Resolution) If the initial screen (the login screen) does not appear, contact the Service Center or your dealer. Can you see "Input Not Supported" on the screen? You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can handle properly. Adjust the maximum resolution and frequency that the monitor can handle properly. Make sure the AOC Monitor Drivers are installed.
Picture Is Fuzzy & Has Ghosting Shadowing Problem	Adjust the Contrast and Brightness Controls. Press to auto adjust. Make sure you are not using an extension cable or switch box. We recommend plugging the monitor directly to the video card output connector on the back.
Picture Bounces, Flickers Or Wave Pattern Appears In The Picture	Move electrical devices that may cause electrical interference as far away from the monitor as possible. Use the maximum refresh rate your monitor is capable of at the resolution you are using.
Monitor Is Stuck In Active Off-Mode"	The Computer Power Switch should be in the ON position. The Computer Video Card should be snugly fitted in its slot. Make sure the monitor's video cable is properly connected to the computer. Inspect the monitor's video cable and make sure no pin is bent. Make sure your computer is operational by hitting the CAPS LOCK key on the keyboard while observing the CAPS LOCK LED. The LED should either turn ON or OFF after hitting the CAPS LOCK key.
Missing one of the primary colors (RED, GREEN, or BLUE)	Inspect the monitor's video cable and make sure that no pin is damaged. Make sure the monitor's video cable is properly connected to the computer.
Screen image is not centered or sized properly	Adjust H-Position and V-Position or press hot-key (AUTO).
Picture has color defects (white does not look white)	Adjust RGB color or select desired color temperature.
Horizontal or vertical disturbances on the screen	Use Windows 7/8/10 shut-down mode to adjust CLOCK and FOCUS. Press to auto-adjust.
Regulation & Service	Please refer to Regulation & Service Information which is in the CD manual or www.aoc.com (to find the model you purchase in your country and to find Regulation & Service Information in Support page.

Specification

General Specification

	Model name	Q27B36			
Panel	Driving system	TFT Color LCD			
	Viewable Image Size	68.5cm diagonal(27" Wide Screen)			
	Pixel pitch	0.2331 (H)mm x 0.2331 (V) mm			
	Display Color	16.7M Colors			
	Horizontal scan range	30k~150kHz			
	Horizontal scan Size(Maximum)	596.74mm			
	Vertical scan range	48~100Hz			
	Vertical Scan Size(Maximum)	335.66mm			
	Optimal preset resolution	2560x1440@60Hz			
Others	Max resolution	2560x1440@100Hz			
	Plug & Play	VESA DDC2B/CI			
	Power Source	19V == 2.1A			
		Typical(default brightness and contrast) 23W			
	Power Consumption	Max.(brightness = 100, contrast =100)		≤ 39W	
		Standby mode		≤ 0.3W	
Physical	Connector Type	HDMI/DP			
Characteristics	Signal Cable Type	Detachable			
	Tamparatura	Operating	0°C ~ 40°C		
	Temperature	Non-Operating	-25°C ~ 55°C		
Environmental	Li upo i dita	Operating 10%~85% (Non-Condensi		on-Condensing)	
	Humidity	Non-Operating	5%~93% (No	n-Condensing)	
	A letel -	Operating 0m~5000m (0ft~16404ft)		Oft~16404ft)	
	Altitude	Non-Operating	0m~12192m (0ft~40000ft)		

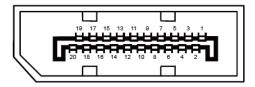
Preset Display Modes

STANDARD	RESOLUTION (±1Hz)	HORIZONTAL FREQUENCY(kHz)	VERTICAL FREQUENCY(Hz)
	640x480@60Hz	31.469	59.94
VGA	640x480@72Hz	37.861	72.809
	640x480@75Hz	37.5	75
MAC MODES VGA	640x480@67Hz	35	66.667
IBM MODE	720x400@70Hz	31.469	70.087
	800x600@56Hz	35.156	56.25
SVGA	800x600@60Hz	37.879	60.317
SVGA	800x600@72Hz	48.077	72.188
	800x600@75Hz	46.875	75
MAC MODES SVGA	832x624@75Hz	49.725	74.5
	1024x768@60Hz	48.363	60.004
XGA	1024x768@70Hz	56.476	70.069
	1024x768@75Hz	60.023	75.029
SXGA	1280x1024@60Hz	63.981	60.02
SXGA	1280x1024@75Hz	79.976	75.025
WSXG	1280x720@60HZ	45	60
WXGA+	1440x900@60Hz	55.935	59.876
WSXGA+	1680x1050@60Hz	65.29	59.954
	1920x1080@60Hz	67.5	60
FHD	1920x1080@75Hz	83.9	75
	1920x1080@100Hz	110	100
	2560x1440@60Hz	88.86	60
QHD	2560x1440@75Hz	111.077	75
	2560x1440@100Hz	148.5	100

Note:

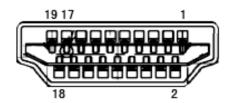
According to the VESA standard, there may be a certain error (+/-1Hz) when calculating the refresh rate (field frequency) of different operating systems and graphics cards. In order to improve compatibility, the nominal refresh rate of this product has been rounded off. Please refer to the actual product.

Pin Assignments



20-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name
1	ML_Lane 3 (n)	11	GND
2	GND	12	ML_Lane 0 (p)
3	ML_Lane 3 (p)	13	CONFIG1
4	ML_Lane 2 (n)	14	CONFIG2
5	GND	15	AUX_CH(p)
6	ML_Lane 2 (p)	16	GND
7	ML_Lane 1 (n)	17	AUX_CH(n)
8	GND	18	Hot Plug Detect
9	ML_Lane 1 (p)	19	Return DP_PWR
10	ML_Lane 0 (n)	20	DP_PWR



19-Pin Color Display Signal Cable

Pin No.	Signal Name	Pin No.	Signal Name	Pin No.	Signal Name
1.	TMDS Data 2+	9.	TMDS Data 0-	17.	DDC/CEC Ground
2.	TMDS Data 2 Shield	10.	TMDS Clock +	18.	+5V Power
3.	TMDS Data 2-	11.	TMDS Clock Shield	19.	Hot Plug Detect
4.	TMDS Data 1+	12.	TMDS Clock-		
5.	TMDS Data 1Shield	13.	CEC		
6.	TMDS Data 1-	14.	Reserved (N.C. on device)		
7.	TMDS Data 0+	15.	SCL		
8.	TMDS Data 0 Shield	16.	SDA		

Plug and Play

Plug & Play DDC2B Feature

This monitor is equipped with VESA DDC2B capabilities according to the VESA DDC STANDARD. It allows the monitor to inform the host system of its identity and, depending on the level of DDC used, communicate additional information about its display capabilities.

The DDC2B is a bi-directional data channel based on the I2C protocol. The host can request EDID information over the DDC2B channel.

